



Thank you so much for trusting me with your wedding day hair needs. I look forward to creating the wedding hair style of your dreams!

Bride Name: \_\_\_\_\_  
Bride Email: \_\_\_\_\_  
Bride Phone: \_\_\_\_\_  
Wedding Date & Time \_\_\_\_\_  
Wedding Location: \_\_\_\_\_  
Location Address where services are to be completed: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**MY PROMISE TO YOU**

Bridal hair services incorporate an initial consultation to discuss all matters concerning the day and completion of a style. We do not require a trial run, although it ensures perfection and timing to make sure you arrive on time for your big day. On the big day, do not underestimate everyone's needs to have professional hair and make-up to help ease timing, frustration and create perfection in front of your guests and the camera. For your wedding day, please allow us an hour in your getting ready time to create your custom hair masterpiece.

**Trial Run - \$75**

**VERY IMPORTANT**

- For anyone receiving a service on the day of the wedding, please have them wear a button down shirt and come to the salon/location with **CLEAN, DRY hair!** I repeat: please make sure everyone in bridal party has **DRY hair**, unless a blow out has been requested ahead of time. Stylist will NOT have time built in to the timeline to blow dry hair that has not be pre-scheduled. It must be specified if a guest will be needing hair extensions curled and incorporated into their hairstyle. Again, Stylist will NOT have time built in to the timeline if this isn't discussed beforehand.
- I also ask that ALL steaming be completed before arrival or taken care of in another room. Steaming puts added moisture in the air that will compete with hair and make up!

**Bride's Initials:** \_\_\_\_\_

**OUAS:** \_\_\_\_\_



## **PRICING CONTRACT**

### **Bride:**

Day Of Style - \$195  
Additional Style for Reception - \$95  
Travel Fee - starts at \$35

### **Wedding Party:**

Bridesmaids (up-dos, half up/down, and iron work) - \$85  
Additional Reception Style for bridal party - \$65  
Event Style (reserved for short haired guests) - \$55  
Flower Girl (under the age of 10) - \$45

### **BRIDAL GUESTS:** (Please fill in how many guests will be needing services in each category. )

- \* Bride: \_\_\_\_\_
- \* Additional Reception Style: \_\_\_\_\_
- \* Updo's/ Half Up-down Style's: \_\_\_\_\_
- \* Addition Reception Style: \_\_\_\_\_
- \* Event Style's: \_\_\_\_\_
- \* Flower Girl's: \_\_\_\_\_
- \* Travel: \$35

Please be aware that this service agreement requires a non-refundable retainer. The complete cost of all bridal party services will be quoted on the day of your trial run. Prices are subject to change as your attendants may change their styling needs. A non-refundable retainer of \$100 is due at this time. (This amount goes towards the balance of the wedding day total.) This retainer includes a \$50 fee for the bride and a \$50 fee for the bridal party. The remaining balance will need to be paid in full on or before the day of services. There is a minimum travel fee of \$35. This travel fee is charged for ALL on-site wedding services and will increase depending on the distance of the desired location from the Once Upon A Stylist salon. For all destination weddings (outside the tri-county area), there is an additional charge that will be used to cover all travel costs and accommodations.

Final head count of bridal party is due fourteen (14) days in advance. If there is a cancellation after this time, there is a 50% charge of the service as a cancellation fee per hairstyle.

In the extremely unlikely event of severe personal illness or other extreme acts of God beyond the control of Once Upon A Stylist, which precludes Once Upon A Stylist from performing duties of hairstyling, Once Upon A Stylist will arrange for a substitute hair stylist of high qualification. Client and hairstylist both assume the risks and dangers of Once Upon A Stylist's travel and if the extreme unlikely event that a last-minute act of nature or travel disaster occurs while hair stylist is en route to the event, keeping hair stylist from performing duties, hair stylist will refund the client all monies paid, including the retainer, and shall not be liable for any amount in excess of the service total paid in.

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### **Cancellation, Rescheduling/Postponement**

**Rescheduling/Postponement and Cancellation Policy.** Your retainer is non-refundable. If the Client chooses to postpone their wedding and Vendor is not available, the retainer is non-refundable and you *will not* be responsible for the remainder of the final balance. In the event the Vendor is available for Client's new date, a new contract and retainer will be required to book the new wedding date. This covers all additional logistical changes, planning changes, and communications necessary. If you choose to cancel your wedding, your retainer is non-refundable and your contract will be void.

### **Exclusivity**

**Exclusivity.** Client understands and agrees that he or she has hired Vendor exclusive of any other service provider. In order to provide a high level of satisfaction and quality of service, no other service providers, other than any assistant or third party that Vendor hires to complete the Services outlined in this Agreement, are permitted to provide the same or similar services or products, paid or unpaid, at the locations and dates specified in this Agreement.

### **Artistic Release**

**Style.** Client has spent a satisfactory amount of time reviewing Vendor's work and has a reasonable expectation that Vendor will perform the Services in a similar manner and style unless otherwise specified in this Agreement.

**Consistency.** Vendor will use reasonable efforts to ensure Client's desired Services are produced in a style and manner consistent with Vendor's current portfolio and Vendor will try to incorporate any reasonable suggestion made by Client. However, Client understands and agrees that:

Every client and wedding is different, with different tastes, budgets, and needs; Hair Styling services are often a subjective art and Vendor has a unique vision, with an ever-evolving style and technique; Vendor will use its artistic judgment when providing Services for Client, which may not include strict adherence to Client's suggestions; Although Vendor will use reasonable efforts to incorporate Client's suggestions and desires when providing Client with the Services, Vendor shall have final say regarding the aesthetic judgment and artistic quality of the Services; Dissatisfaction with Vendor's aesthetic judgment or artistic ability are not valid reasons for termination of this Agreement or request of any monies returned.

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### Limit of Liability

**Maximum Damages.** Client agrees that the maximum amount of damages he or she is entitled to in any claim relating to this Agreement or Services provided in this Agreement are not to exceed the Total Cost of Services provided by Vendor.

**Loss of Product.** In the event that any or all product(s) are lost, such as damage to or loss of a component of the product necessary for final delivery, Vendor shall refund Client a pro-rated portion of the Total Cost based on the amount of Services that were completed/provided against the amount of Services that were agreed to be completed/provided.

**Indemnification.** Client agrees to indemnify, defend and hold harmless Vendor and its affiliates, employees, agents and independent contractors for any injury, property damage, liability, claim or other cause of action arising out of or related to Services and/or product(s) Vendor provides to Client.

**Liability.** All brushes and hair products are kept sanitary and are disinfected between every use. Client(s) agree to release the Vendor from liability for any complications due to allergic reactions. It is understood that the Vendor is only liable for services completed and provided by Vendor and cannot be held liable for the services of other contracted vendors. It is understood that in no event shall Vendor be liable for consequential damages of any kind.

### Impossibility

**Force Majeure.** No party shall be liable or responsible to the other party, nor be deemed to have defaulted under or breached this Agreement, for any failure or delay in fulfilling or performing any term of this Agreement (except for any obligations to make payments to the other party hereunder), when and to the extent such failure or delay is caused by or results from acts beyond the impacted party's ("Impacted Party") control, including, but not limited to, the following force majeure events ("Force Majeure Events"): (a) acts of God; (b) a natural disaster (fires, explosions, earthquakes, hurricane, flooding, storms, explosions, infestations), epidemic, or pandemic; (c) war, invasion, hostilities (whether war is declared or not), terrorist threats or acts, riot or other civil unrest; (d) government order or law; (e) actions, embargoes or blockades in effect on or after the date of this Agreement; (f) action by any governmental authority; (g) national or regional emergency; (h) strikes, labor stoppages or slowdowns or other industrial disturbances; and (i) shortage of adequate power or transportation facilities. The Impacted Party shall give Notice within [7] days of the Force Majeure Event to the other party, stating the period of time the occurrence is expected to continue. The Impacted Party shall use diligent efforts to end the failure or delay and ensure the effects of such Force Majeure Event are minimized. The Impacted Party shall resume the performance of its obligations as soon as reasonably practicable after the removal of the cause. In the event that the Impacted Party's failure or delay remains uncured for a period of [7] days following Notice given by it, the other party may thereafter terminate this Agreement upon Notice.

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**Failure to Perform Services.** In the event Vendor cannot or will not perform its obligations in any or all parts of this Agreement, it (or a responsible party) will:

Immediately give Notice to Client via the Notice provisions detailed in this agreement; and issue a refund or credit based on a reasonably accurate percentage of Services rendered; and excuse Client of any further performance and/or payment obligations in this Agreement.

**Appropriate Conduct/Safe Working Environment.** The Client(s) expressly agree(s) to take best efforts to provide Vendor and Vendor's staff with safe and appropriate working conditions. In the event of circumstances deemed by either Vendor or a bystander to present a threat or implied threat of injury or harm to Vendor staff or equipment, the Vendor reserves the right to cancel all services remaining under this Agreement and leave the event. At the Vendor's discretion, the [Vendor] may enact a three-strike policy. After the first offense, the Vendor will make reasonable efforts to notify the Client(s) or a responsible party. If the Client(s) is/are able to respond to the threatening situation in a reasonable amount of time (maximum of 15 minutes), Vendor shall resume work in accordance with the original terms of this Agreement. If the threatening behavior occurs for a second time, the Client(s) will agree to remove the offending person for the remainder of the event. If the behavior occurs a third time, the Vendor will immediately leave the event. If the Vendor leaves the event early due to any offending behavior, the Client(s) expressly agree to relieve and hold Vendor harmless as a result of incomplete event coverage, or for a lapse in the quality of the Vendor's work, and the Client(s) shall be responsible for payment in full.

I, \_\_\_\_\_, have read, understand, and agree to the terms of this service agreement. Retainer payment made by credit card, check, or cash is due upon submission of this document.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

OUAS Initials: \_\_\_\_\_

BRIDE Initials: \_\_\_\_\_